

Reset Your Family Portal Password

You will need access to the email and security-code method connected to your account.

- 1 Go to the Family Portal and select Sign In.
- 2 Select Hosted/Self-Registered Login.
- 3 Enter your SSO username and select Sign In.
- 4 Select Forgot Password?
- 5 Confirm the email address shown and select Send Verification Code.
- 6 Enter the code sent to your email, select Verify Code, and then select Continue.
- 7 Enter your new password twice and select Continue.
- 8 Select Send Code. Enter the security code you receive and select Verify Code.

YOUR NEW PASSWORD

Use at least 8 characters, including 1 uppercase letter, 1 lowercase letter, 1 number, and 1 special character.